



## **ADDITIONAL HEALTHCARE SUPPORT SERVICES**

### **Dressing/Grooming: \$350 Per Month**

Our staff will provide physical assistance with dressing of upper and lower extremities daily.

### **Incontinence Care: Up to \$1,525 Per Month**

Includes assistance with urinary incontinence via toileting schedules, appearance and brief checks, three scheduled showers, hygiene assistance and foley emptying/cleaning if applicable. Additional laundry and showers will be provided with no additional cost, if needed.

### **Ambulation Assistance: \$650 Per Month**

Our staff would either provide stand-by or hands on assistance with walking to and from all activities of daily living including entertainment opportunities in our facility for safety.

### **Memory Support: \$250 to \$350 Per Month**

Our memory support is not the same as Memory Care. We do not have a locked unit and do not keep any resident who is an elopement risk or has any extreme behavioral issues. All residents must be considered appropriate for our assisted living environment. With that said there are circumstances that arise where a resident is appropriate for this setting but may take a lot of one-on-one encouragement to complete one or more activities of daily living. There are other behaviors that would put a resident into this category of need as well. Such as requiring consistent redirection and reminders throughout the day or thinking that items are missing in their apartment requiring the staff to spend time to locate the missing items. Any behavior that is consistent and requires a lot of additional one on one time we would put in this memory support category.

### **Alternate Pharmacy Refill/Order Management: \$150 Per Month**

We ask that all assisted residents use Guardian Pharmacy which provide us with medication cards, scheduled refills & delivery of resident medications and online order entry into our electronic medication log system. These support services assist us with reducing the chance of med errors and ensure that a medication will not get too low or run out. In contrast additional coordination and liability is involved when a resident chooses to use an alternate pharmacy with our Healthcare staff monitoring refill orders, arranging for pick-up/delivery of medications as well as additional storage needed for bottles and medication order entry.



## **ADDITIONAL HEALTHCARE SUPPORT SERVICES (cont'd)**

### **Diabetic Management Support: \$350 Per Month**

Intended for insulin dependent residents in need of assistance with self-administration of medications, who can administer their insulin themselves. Our staff will provide observation of/or physical assistance with their glucometer and confirm that our resident has dialed the correct amount of Insulin (Insulin pens are required). A log will be kept of their blood glucose levels and the amount of insulin taken. This information will be faxed weekly to our resident's physician. In addition, biomedical waste generated from needles and lancets must be properly handled, stored, and then shipped to a biomedical waste disposal facility.

### **Long Term Care (LTC) Insurance Management: \$100 Per Month**

LTC companies require additional billing and follow up from our administrative staff every month. Each periodically require updated medical information about the insured which they collect via phone interviews with our Healthcare staff and through multipage forms that require research. At times LTC insurance companies will request 6 months to a years' worth of medical history to be faxed to them. Every LTC insurance company is different with the frequency of their requests.

### **End of life Care Partnered with Hospice: Up to \$4,325 Per Month (\$144 Per Day)**

This Care Level increase is needed when a resident is receiving all of their personal care in bed or is no longer able to truly assist with their activities of daily living and require our staff to perform these actions for them while under Hospice. This increase does not necessarily happen at the same time a resident is approved for Hospice and is entirely need driven.

- Assistance with eating: We will provide hands on assistance for both eating and drinking. Our staff will sit with our resident for their whole meal and physically assist with feeding them while appropriate.
- Dressing: Hands on assistance with dressing of upper and lower extremities given.
- Incontinence Care: Includes assistance with urinary/bowel incontinence via toileting schedules, appearance/ brief checks, hygiene assistance, foley emptying/cleaning if applicable.
- Repositioning: Our Healthcare staff will reposition our resident every 2 hours to reduce the possibility of skin breakdown.

(As of September 21, 2022)