



**Your One-Stop Resource
for "Aging Well and
in the Right Place"**

**Concierge Care Management
Membership for Independent
Residents at Alderman Oaks**

The Leadership at Alderman Oaks has made arrangements to team up with Cornerstone LifeCare to provide Concierge Care Management for Independent Residents. Residents under a Standard Assisted Living contract have access to our Healthcare Staff but Independent Residents are on their own in arranging for Healthcare Services.

By becoming a Member of the Concierge Care Management Program, Independent Residents will have immediate access to a Concierge Care Coordinator who will help manage their HealthCare and beyond!

KEY MEMBERSHIP BENEFITS

- **Someone to be a Central Advisor and Advocate while Conferring with You and Your Circle of Supporters to Help Plan, Coordinate, Oversee, and Manage Your Healthcare Needs**
- **Facilitator of Communication Among Family, Loved Ones, Professionals, and Alderman Oaks**
- **Triage Counseling Related to Healthcare Priorities and Means of Payment such as Private Pay Versus Insurance Benefits, which May Lead to Potential Savings**
- **Coordinate Access to Outstanding Professionals to Complement Our Alderman Oaks Services**
- **Direct Residents to Healthcare Services When Needed For Hands-On Service Without the Ongoing Monthly Expenses that Accompanies Assisted Living Status**
- **Point to Medicare Certified Services Such as Physical, Occupational, and Speech Therapy**

KEY MEMBERSHIP SERVICES

- **Ongoing Coordination and Communication with Alderman Oaks Staff and Other Professionals**
- **Assistance with Special Transportation Needs Beyond Alderman Oaks Regular Ride Services**
- **Coordinating and Scheduling Healthcare and Medical Appointments**
- **Arranging for Personal Accompaniment to Healthcare and Medical Appointments**
- **Medication Management Assistance Through Home Health Workers**
- **Coordination of Evacuation Protocol in Anticipation of or During Natural Disasters**
- **Access to Cornerstone LifeCare CONCIERGE COVID CARE Services to Address Pre-COVID, During-COVID, and Post-COVID Issues**
- **Resources for Financial and Legal Review to include Eldercare Law, Estate Planning, Long-Term Care Insurance, Medicaid/Medicare Issues, and VA Benefits**
- **Psychosocial Counseling and Therapy to Address the Emotional, and Mentally Related Health Challenges of Aging**
- **Assistance with Transitions to Medical Facilities or Placement in Senior Living Communities**
- **Special Exclusive Cornerstone LifeCare Programs Such As Medical Cannabis Services**

STEPS IN THE CONCIERGE CARE MANAGEMENT MEMBERSHIP PROCESS

All Independent Residents at Alderman Oaks will have the option to become Concierge Care Management Members. This will provide immediate access to the Health & Wellness Resources that are a vital part of the Cornerstone LifeCare Team.

At Cornerstone LifeCare we are in relationship with trusted Partners and Resources who support us in providing timely services for our clients and loved ones. Examples of Partners and Resources on the Team include Mobile Physicians, Private Duty Home Health Companies, Medicare Certified Home Health Companies, Audiologists, Physical Therapy Specialists, and other Professionals providing non health-related Personal Services.

Your Concierge Care Coordinator will open up lines of communication among you, your family, other loved ones, and circle of supporters regarding the purpose and benefits of Concierge Care Management.

You will have an initial meeting with a Concierge Care Coordinator and go on record as a Concierge Care Management Member. At the same meeting there will be a Designated Representative from our Private Duty Home Health Partner and you will initially go on record as an Inactive Client. This will allow the flexibility to immediately respond to any healthcare related needs as they may occur. Key components of the initial meeting include:

- Complete Documented Evaluation by Concierge Care Coordinator and Private Duty Home Health Representative
- Review and Approval of HIPAA Compliant Forms for Purpose of Sharing Health-Related Information Moving Forward
- Concierge Care Coordinator will process the information and create a comprehensive plan with specific recommendations including any immediate action steps, along with a focus on longer-term goals
- Communication of Results of Evaluation and Follow-Up Consultation with Resident and Other Supporters that are Identified as Integral to the Care Plan

CONCIERGE CARE MANAGEMENT MEMBERSHIP IS FREE TO INDEPENDENT RESIDENTS!

Regular cost for the initial evaluation and becoming a Concierge Care Management Member is \$500. The monthly Concierge Care Management Membership fee is \$100. The monthly fee allows access to the Concierge Care Coordinator who will act in an advisory capacity to the Member and direct the Members and Supporters to the Cornerstone LifeCare Partners and Resources who are a part of our network of services. Members will become direct clients of the individuals and organizations who provide any services.

FREE MEMBERSHIP FOR FIRST YEAR! Incoming Independent Residents at Alderman Oaks will receive \$500 off their Entry Fee and their Monthly Rent will be reduced by \$100 for the first year. Payment of the \$500 Evaluation Fee and \$100 Per Month Concierge Care Management Fee will be made directly to Cornerstone LifeCare.



Schedule an Appointment!

Irene Nobles
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Cornerstone LifeCare
Concierge Care Coordinator

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